



ePay

THE SMART WAY TO PAY



Expand the capabilities of Mitchell's workers' compensation and auto bill review solutions through our fully integrated ePay application as your automated provider medical bill payment processing solution. Our ePay solution replaces inefficient paper-based payments, and is integrated in the bill review workflow, helping to expedite payment cycle times, and improve accuracy and consistency while reducing payment processing costs by 60% or more.

60%
or more

According to Mitchell data, customers that have implemented an electronic payment solution successfully **reduced operational costs associated with paper payments by 60% or more.**

ePay is enhancing the medical provider payment experience through a unique opt-in model that extends additional benefit to both the payor and provider.

Pay Smarter, Not Harder



Adjuster Authorizes Payment
in Mitchell's Bill Review System,
integrated with clients claim system



Payment Validation
in claim system



Claim System Transmits Data
to Mitchell payment gateway



Payment Is Remitted
Payment and EOR is sent to the
provider in form consistent with
provider's preferences



**Payment Confirmation Is Sent
to Claims System** modality and
timing of payment transmission

Streamline Your Payment Processes

Covers Multiple Provider Payment Types

- Check
- EFT/ACH
- Virtual Card

Automates Payment Processing

- Adjuster authorizes payment and Mitchell takes care of the rest
- Mitchell bill review sends secure payments and EORs directly to the provider and feeds payment information to payor's claims system
- Electronic payment details and adjudication information is made available

Offers Payor and Provider Portals

- Real-time status for payments and remittance information
- Robust search, retrieve, and communication capabilities for electronic payments

Reduce Paper Costs

- Reduces payment processing costs by upwards of 60%
- Lower total cost with one integrated solution

Increases Operational Efficiencies

- Reduces time adjusters spend answering payment status calls
- Simplify reconciliation
- Streamline 1099 process